

# Fernley Custom Concrete, LLC

## Customer Satisfaction Evaluation

**Customer' Name:**

**Job Site Address:**

**Concrete Work Performed:**

Thank you for the opportunity to work on your concrete construction project. We are glad you called upon us and hope that if future needs arise, you will call upon us again.

We hope the quality of our work please you. Any input you have regarding our performance would be greatly appreciated. Your comments are an important part of our quality assurance program. Would you please take the time to fill out this form so that upcoming customers will gain from your experience dealing with our company.

How did you find out about Fernley Custom Concrete, LLC? \_\_\_\_\_

How would you rate our company overall construction quality & performance?

**Poor      Good      Excellent**

How would you rate our customer service?

**Poor      Good      Excellent**

Were the crew and staff courteous and respectful?    **Yes      No**

If applicable, how effective and timely were any problems dealt with? \_\_\_\_\_

May we use your name & evaluation as a reference for new customers?    **Yes      No**

Please feel free to include and additional comments:

Date: \_\_\_\_\_

Reference Phone #: \_\_\_\_\_

Email Address: \_\_\_\_\_

Email: [fernleyconcrete@sbcglobal.net](mailto:fernleyconcrete@sbcglobal.net) or contact (775) 575-7800.

**Thank you very much for your valuable input.**